



**Consulate General
of the
United States
Johannesburg, South Africa
1 Sandton Drive, Sandhurst 2196, Johannesburg**

WHAT TO DO IF THE APPLICANT CANNOT KEEP THE APPOINTMENT:

If you need to re-schedule your original appointment at U.S. Consulate Johannesburg, please contact the Visa Call Center from the U.S. at 1-703-439-2301, or from South Africa at (27) 800-980-444 (toll free within South Africa), or at (27) 10-500-8800. The Visa Call Center can also be reached on their website at <http://southafrica.usvisa-info.com/>, or via Skype at **USVISASOUTHAFRICA**.

Visa Call Center representatives will be ready to assist you if you need to re-schedule your appointment.

WHAT TO DO IF YOU NEED TO SUBMIT ADDITIONAL DOCUMENTATION:

If you have already been interviewed by a Consular Officer at U.S. Consulate Johannesburg, and you need to submit additional documentation for your case, please contact the Visa Call Center to arrange to have your documents returned to the U.S. Consulate via DHL. The U.S. Government will bear the cost of returning your outstanding documentation to the U.S. Consulate.

ORIGINAL DOCUMENTATION

All applicants must provide the following original documentation at the time of their interview which includes:

- Unabridged (Long Form) Birth Certificate
- Unabridged (Long Form) Marriage Certificate (If married)
- Divorce Decree (If divorced)
- Death Certificate (If petitioner is deceased)
- Police Clearances (For all countries resided for one year or more over the age of 16)